

UCFlex offers simple packages of services that meet your individual work environments and value points. We understand that the phone in the warehouse doesn't need the same capabilities as an on-the-go knowledge worker, and should not cost the same. Simply choose the appropriate number of each package required and don't worry if you need to change in a few months – UCFlex allows you to adjust as your needs change. In addition to packages UCFlex offers services a la carte to meet specific work environments.

NCA UCFlex Package Features

| | Voice Plus | UC Mobile | Smart office |
|--|------------|-----------|--------------|
| Voice Features | | | |
| Alias Routing | √ | √ | √ |
| Anonymous Call Rejection | √ | √ | √ |
| Call Forward Always | √ | √ | √ |
| Call Forward Busy | √ | √ | √ |
| Call Forward Do Not Disturb | √ | √ | √ |
| Call Forward No Answer | √ | √ | √ |
| Call Waiting / Caller ID | √ | √ | √ |
| Caller ID Name/Number | √ | √ | √ |
| Caller ID Internal vs External | √ | √ | √ |
| Caller ID Permanent Block | √ | √ | √ |
| Caller ID Per Call Block | √ | √ | √ |
| Class of Service Restrictions | √ | √ | √ |
| Direct Inward Dialing | √ | √ | √ |
| Direct Outward Dialing | √ | √ | √ |
| DTMF Digit Transmission | √ | √ | √ |
| Fax | √ | √ | √ |
| Hotline | √ | √ | √ |
| Reminder Ring | √ | √ | √ |
| Selective Call Rejection | √ | √ | √ |
| Account Codes | √ | √ | √ |
| Advanced Screening (find me/ follow me) | √ | √ | √ |
| Assistant Console | √ | √ | √ |
| Authorization Codes | √ | √ | √ |
| Auto Hold – Receptionist | √ | √ | √ |
| Busy Lamp Field | √ | √ | √ |
| Call Park Retrieval | √ | √ | √ |
| Call Park to DN | √ | √ | √ |
| Call Park to System Number | √ | √ | √ |
| Call Pickup – Directed | √ | √ | √ |
| Call Pickup – Group | √ | √ | √ |

For more information about NCA UCFlex Services
visit, www.NCAnet.com



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Where leading network technologies converge.

| | Voice Plus | UC Mobile | Smart office |
|---------------------------------------|------------|-----------|--------------|
| Call Pickup - Targeted | ✓ | ✓ | ✓ |
| Call Return | ✓ | ✓ | ✓ |
| Call Screening - Call Type | ✓ | ✓ | ✓ |
| Do Not Disturb | ✓ | ✓ | ✓ |
| Extension Dialing | ✓ | ✓ | ✓ |
| Music On Hold | ✓ | ✓ | ✓ |
| Call Trace | ✓ | ✓ | ✓ |
| Call Transfer Blind | ✓ | ✓ | ✓ |
| Call Transfer Supervised | ✓ | ✓ | ✓ |
| Call Transfer to Speed Dial | ✓ | ✓ | ✓ |
| Configurable Calling Line ID | ✓ | ✓ | ✓ |
| Deny All Calls | ✓ | ✓ | ✓ |
| Do Not Disturb | ✓ | ✓ | ✓ |
| Extension Dialing | ✓ | ✓ | ✓ |
| Hunt Group - Circular Routing | ✓ | ✓ | ✓ |
| Hunt Group - Sequential Routing | ✓ | ✓ | ✓ |
| Hunt Groups | ✓ | ✓ | ✓ |
| Intercom | ✓ | ✓ | ✓ |
| Private/Public Name/Number | ✓ | ✓ | ✓ |
| Shared Line Appearance | ✓ | ✓ | ✓ |
| Short Dialing Codes | ✓ | ✓ | ✓ |
| Personal Agent Web Portal | ✓ | ✓ | ✓ |
| Mobility Features | | | |
| Call Grabber | ✓ | ✓ | ✓ |
| Voicemail | | | |
| Voicemail | ✓ | ✓ | ✓ |
| Voicemail Transcription | | ✓ | ✓ |
| Unified Messaging | | ✓ | ✓ |
| UC Features | | ✓ | ✓ |
| Nteract Client for Windows / Mac | | ✓ | ✓ |
| Nteract for iOS / Android | | ✓ | ✓ |
| Nteract WebRTC Client | | ✓ | ✓ |
| Presence & Instant Messaging | | ✓ | ✓ |
| Point-to-Point Video | | ✓ | ✓ |
| Collaboration Features | | | |
| Screen Sharing | | ✓ | ✓ |
| Multi-Party Video | | | ✓ |
| Dedicated Collaboration Room | | | ✓ |
| Mobile and Web Apps for Collaboration | | | ✓ |

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